

Special Mailing Notations:

Type in all uppercase characters, if appropriate. Examples include

- ✓ SPECIAL DELIVERY
- ✓ CERTIFIED MAIL
- ✓ AIRMAIL

On-Arrival Notations:

Type in all uppercase characters, if appropriate. You might want to include a notation on private correspondence, such as a resignation letter. Include the same on the envelope. Examples are

- ✓ PERSONAL
- ✓ CONFIDENTIAL

Subject or Reference Line:

Type the gist of your letter in upper or lowercase characters, either flush left or centered. Be concise on one line.

- ✓ SUBJECT: RESIGNATION LETTER OF REFERENCE
- ✓ RE: JOB INQUIRY

cc: Stands for courtesy copies (formerly carbon copies).

List the names of people to whom you distribute copies, in alphabetical order. If addresses would be useful to the recipient of the letter, include them. If you don't copy your letter to anyone, skip it. This is a single space below the reference initials.